Chase LaRocca

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PROFESSIONAL SUMMARY

Security-focused IT Systems Administrator with 5+ years of experience in cloud identity, network security, event analysis, and incident escalation. Skilled in Entra ID, Conditional Access, SASE monitoring, Azure security, and compliance reporting. Certified CompTIA Security+ professional.

EDUCATION

Tulane University New Orleans, LA
B.S. Information Technology, Concentration: Application Development

Relevant Coursework: Cyberthreats and Cybersecurity, Computer Systems and Networking, Virtualization and Cloud, Advanced Application Development, Systems Analysis and Design, IT infrastructure, Database Fundamentals, Business Communications

RELEVANT EXPERIENCE

Eustis Mortgage, 2016 – Present New Orleans, LA

IT Systems Administrator, April 2024 – Present

- Lead administration of hybrid and cloud infrastructure across 150+ endpoints, ensuring secure configuration, monitoring, and compliance across 20+ offices and 6 states.
- Led enterprise SASE migration from CATO Networks to FortiSASE, including platform evaluation, tunnel architecture planning, and a zero-downtime phased cutover.
- Implemented and monitored firewall, IPS, and endpoint security controls to maintain compliance.
- Utilized Cato Networks monitoring and logging tools to analyze events and identify potential threats.
- Engineered Conditional Access rules in Microsoft Entra ID that validated user sign-in locations against trusted Cato SASE POPs, enforcing Zero Trust authentication and preventing unauthorized remote access.
- Managed migration from hybrid Azure AD to Microsoft Entra and Intune ecosystem, improving endpoint visibility, device compliance, and rapid response capabilities.
- Performed event correlation and log reviews using system monitoring tools to identify irregularities and potential security events.
- Utilized PowerShell automation and SQL/SSRS reporting to support compliance workflows, generate monthly access-control metrics, and reduce manual audit overhead.

Help Desk Analyst, April 2020 – April 2024

- Provided Tier 1/2 technical support to 100+ employees across multiple locations, escalating suspicious activity and security-related incidents to senior teams.
- Monitored endpoint security compliance, escalating anomalies to senior analysts and assisting with containment of phishing and other security events.
- Documented and standardized response playbooks for recurring security issues, contributing to more consistent incident handling.
- Authored internal documentation and standard operating procedures to streamline troubleshooting and improve response consistency.
- Conducted user training on best practices, phishing awareness, and software usage to improve digital literacy across departments.

Administrative Services Intern, August 2016 – April 2020

- Supported IT operations by assisting with desktop setup, basic troubleshooting, and validating SSRS reports used for compliance and audit processes.

SKILLS

Certifications: CompTIA Security+ (earned May 2026), Google Cybersecurity Certificate (earned Oct 2025)
Cloud & Enterprise Systems: Microsoft Azure, Entra ID, Intune, Office 365, Hyper-V
Networking & Security: Cato SASE, OPNSense, Cisco, Ubiquiti, VPN, SD-WAN, SIEM event analysis, Log review, Threat detection, Azure security auditing, Vulnerability management, Incident response, Zero Trust, IAM
Programming & Databases: Python, PowerShell, MSSQL, MySQL, SSRS, Report Builder